

**PSJ4 SOL Opp Exh 50**



# Market 12 Rx Integrity Presentation

Patricia Daugherty  
02/05/2014

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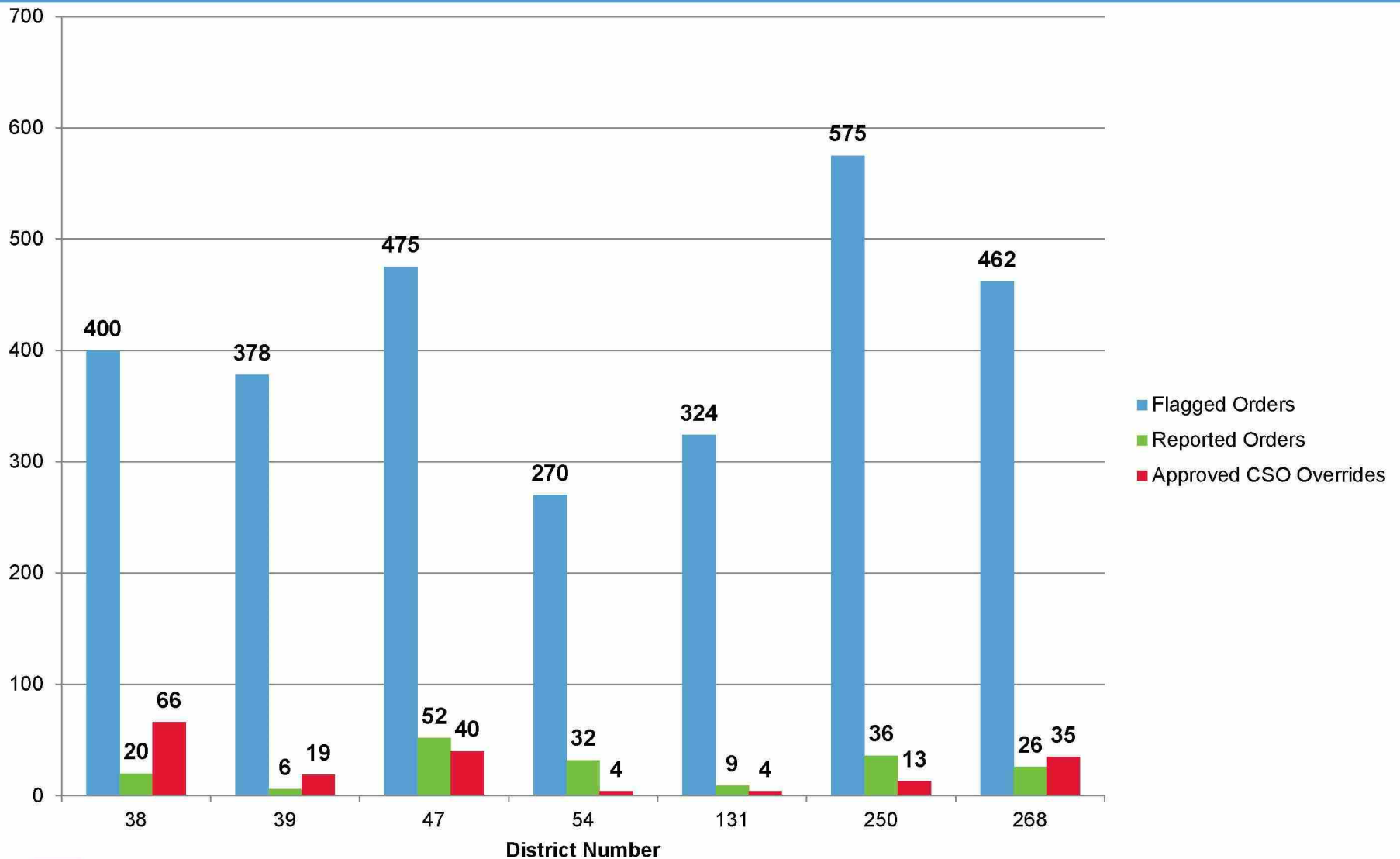
# Market 12: Agenda

- Flagged, Reported and Approved Control Substance Orders
- Best Practice for Order and Ceiling Limits Tool
- Current Ceiling
- Moving Forward...



# Flagged, Reported, and Approved Order Requests

# Market 12: Rx Integrity Dashboard for 2013



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# Market 12: Top 10 Completed CSO forms of 2013

Item Description	Approved Orders
FENTANYL 50MCG/HR TS (MYL) 5	9
OXYCODONE HCL 5MG TAB (MKT) + 100	6
AMPHETAMINE SLT COMBO 20MG TB+100	5
ADDERALL XR 30MG CAPS + 100	5
ALPRAZOLAM 2MG TAB (PPC) + 100	5
ADDERALL XR 20MG CAPS + 100	5
OXYCOD-APAP 7.5-325 TAB (WAT)+100	4
FENTANYL 75MCG/HR TS (MYL) 5	4
ENDOCET 10-325 TABS (END) 100	4
METHADONE HCL 10MG TAB (MAL) 100	4

- All orders were approved and sent the servicing DC and/or Vendor by Rx Integrity.
- Important for stores to provide an appropriate detailed response as to “Why additional product is required” are typically approved by Rx Integrity.
- If the store has a pending or “Open” order in their SIMS, Rx Integrity reserves the right to cancel or change the order quantity as needed.



# Market 12: Top 10 Flagged Items of 2013

Item Description	Flagged Orders
ADDERALL XR 20MG CAPS + 100	122
ADDERALL XR 30MG CAPS + 100	87
ADDERALL XR 10MG CAPS + 100	42
PROMETH-COD 6.25-10 SYR(HIT)+16OZ	41
OXYCODONE HCL 5MG TAB (MKT) + 100	40
ALLERGY & CONGEST RELIEF (PER)+10	40
HYDROCO-APAP 5-325 TAB (WAT)+ 100	39
TESTOSTERN CYP 200MG/ML (PAD)+1ML	39
CHERATUSSIN AC SYRUP (QT) + 473ML	38
OXYCONTIN 10MG TAB (REFORM) 100	37

- All orders were flagged and cancelled for further review by Rx Integrity.
- Stores can use the “Ceiling Limits Tool” located on the Rx Integrity homepage prior to manually placing PDQ or RxQuick Orders
- The ceiling tool was designed to provide stores with direction on how to place orders for controls without an order being flagged.



# Ceiling Limits Tool

- The Ceiling Limits Tool allows stores to view each item's 6 week rolling allocation or limit amount
- The tool will let stores know if they can order the item, how to order it, or if a Controlled Substance Order (CSO) Override Form needs to be filled out
- All stores have the ability to submit a *Controlled Substance Order (CSO) Override* form which can be accessed using the Rx Integrity Portal from  
StoreNet > Rx Ops > Rx Integrity Web Portal >Tools >Ceiling Limit Tools
- Directions on how to fill out the CSO Override Form and using the Ceiling Tool  
StoreNet > Rx Ops > Rx Integrity Web Portal >FAQs >How to Complete a CSO Override Form





# Understanding The Ceiling Limits Tool

• Example responses stores will receive after using the Ceiling Limits Tool:

• Examples: When a CSO override form is not required stores will see

**FENTANYL 25MCG/HR TS (WAT) + 5**  
WIC Number: 544544      Order Quantity: 2  
Action: You can place a PDQ order for this item for this quantity.  
[Close](#)

**Order Approved**

**ALPRAZOLAM 0.25MG TAB (PPC) + 1000**  
NDC Number: 00228202795      Order Quantity: 2

This order can be placed via a an rxQuick order through Amerisource.  
[Close](#)

• Example: When a

**OXYCODONE HCL 30MG TAB (ACT)+ 100**  
WIC Number: 427079      Order Quantity: 10  
Action: You must complete an override for this drug. Please click the link below to initiate the override.  
[Click here to initiate a Controlled Substance Order\(CSO\) override request](#)  
[Close](#)



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# Market 12: Top 10 Flagged Stores for 2013

District Number	Store Number	Total Flagged Orders
38	6243	53
54	5239	52
250	11339	50
47	13074	48
250	3088	47
38	3617	45
54	5044	42
268	3498	42
268	10396	41
250	10496	40

- Training opportunities for these locations in order to mitigate the flagged orders going forward.
- Stores should be using the “Ceiling Limits Tool” located on the Rx Integrity portal prior to placing any orders.
- Stores should not manually increase any suggested orders or add items to an order unless the ceiling tool instructs the store to do so.
- Store still have an option of complete a Controlled Substance Override form at anytime to request additional product.



# Placing Controlled Substance Orders

## If Stores Require Additional Product...

1. Log onto the ABC PassPort to ensure in-stock availability of the product.
  - » If a store selects an NDC/UPC for an item that currently shows “0” available, then the store may select a comparable item that ABC shows in-stock should they wish to receive the product.
2. Use the Rx Integrity web portal to access the “Ceiling Limits Tool”
  - » If a store requires additional controlled substance product not generated on their Suggested Order, then the store must use the Ceiling Limits Tool on Rx Integrity portal to determine if they can order the item.
3. Follow the prompts on the ceiling tool in order to place an order via PDQ (CII’s only) or RxQuick Order (CIII-V) **UNLESS** the ceiling tool prompts the store to complete the CSO override form.
  - SIMS **will allow** stores to order the **specific** WIC/NDC/UPC of a CIII-CV controlled substance that is entered into an RxQuick Order.
  - For CII’s, create a PDQ in SIMS for the item. A typical shipment will arrive in 3-5 business days.

\*\*\*\*Reminder the vendor reserves the right to reduce or cancel any Rx Integrity approved Orders.\*\*\*\*



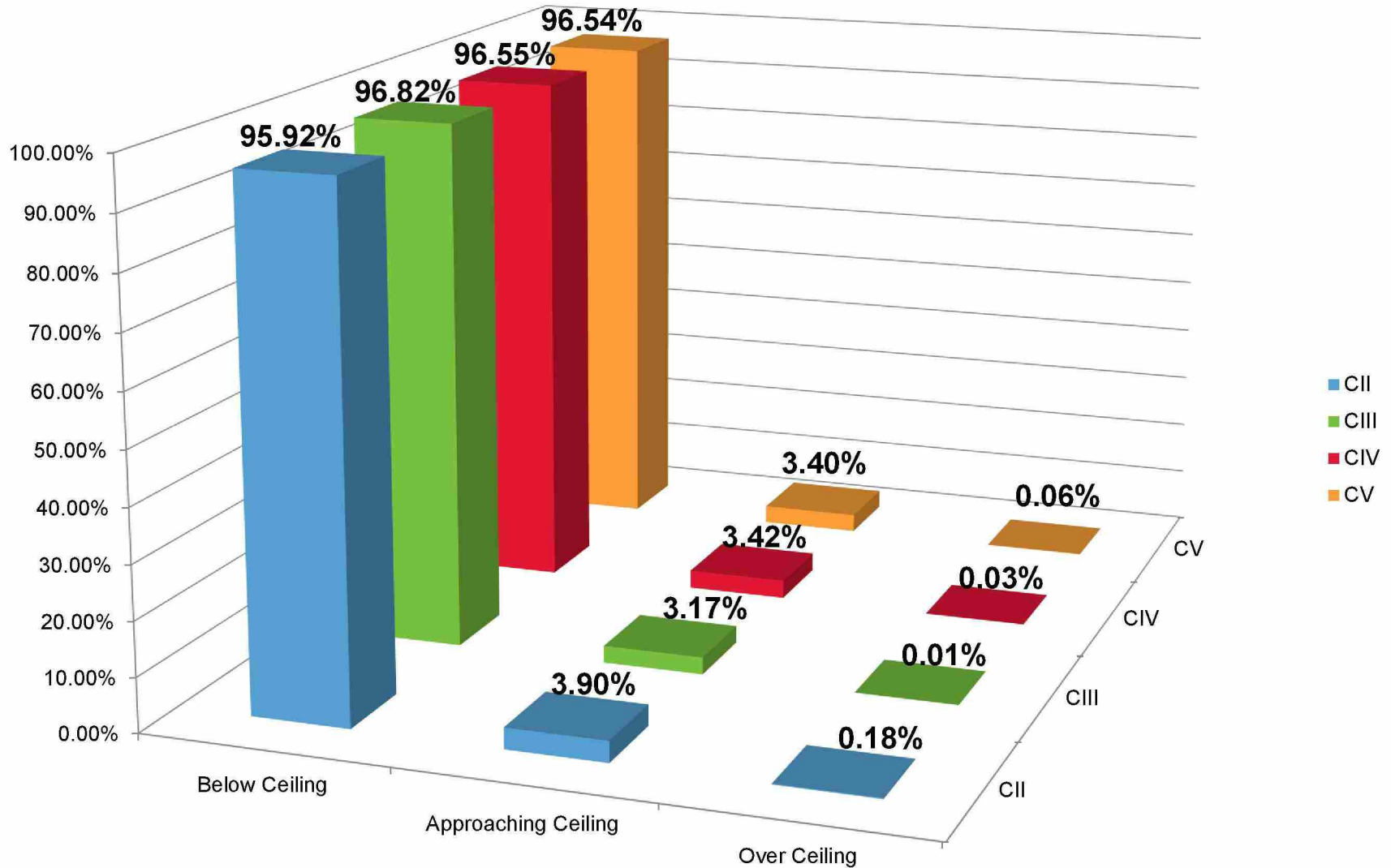
# Ordering Best Practices

- **DO NOT** manually increase any **Suggested Orders** for controlled substances (C-II to C-V).
  - **ANY** manually increased orders will be flagged for review and product will **NOT** be shipped.
- Prevent excessive ordering by keeping on-hands accurate.
- Continue to use ABC PassPort to check order and stock status.
- Additional Information on how to place orders for CII's-CV's and PSE can be found on StoreNet >Rx Ops > Rx Integrity >FAQs >How to place orders for C-II thru C-V & PSE



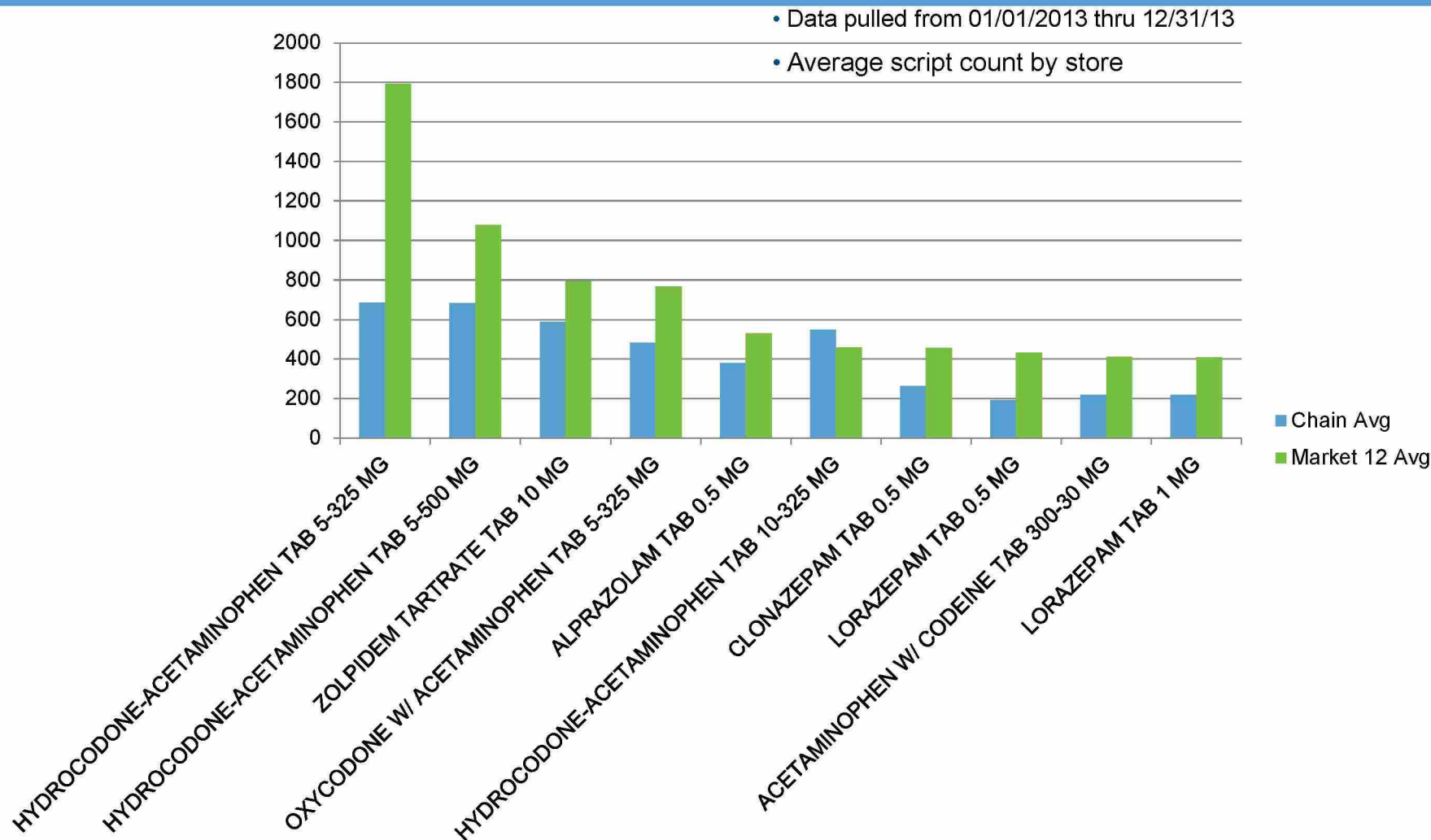
# Current Ceiling Data

# Market 12: Current Ceiling for All Stores





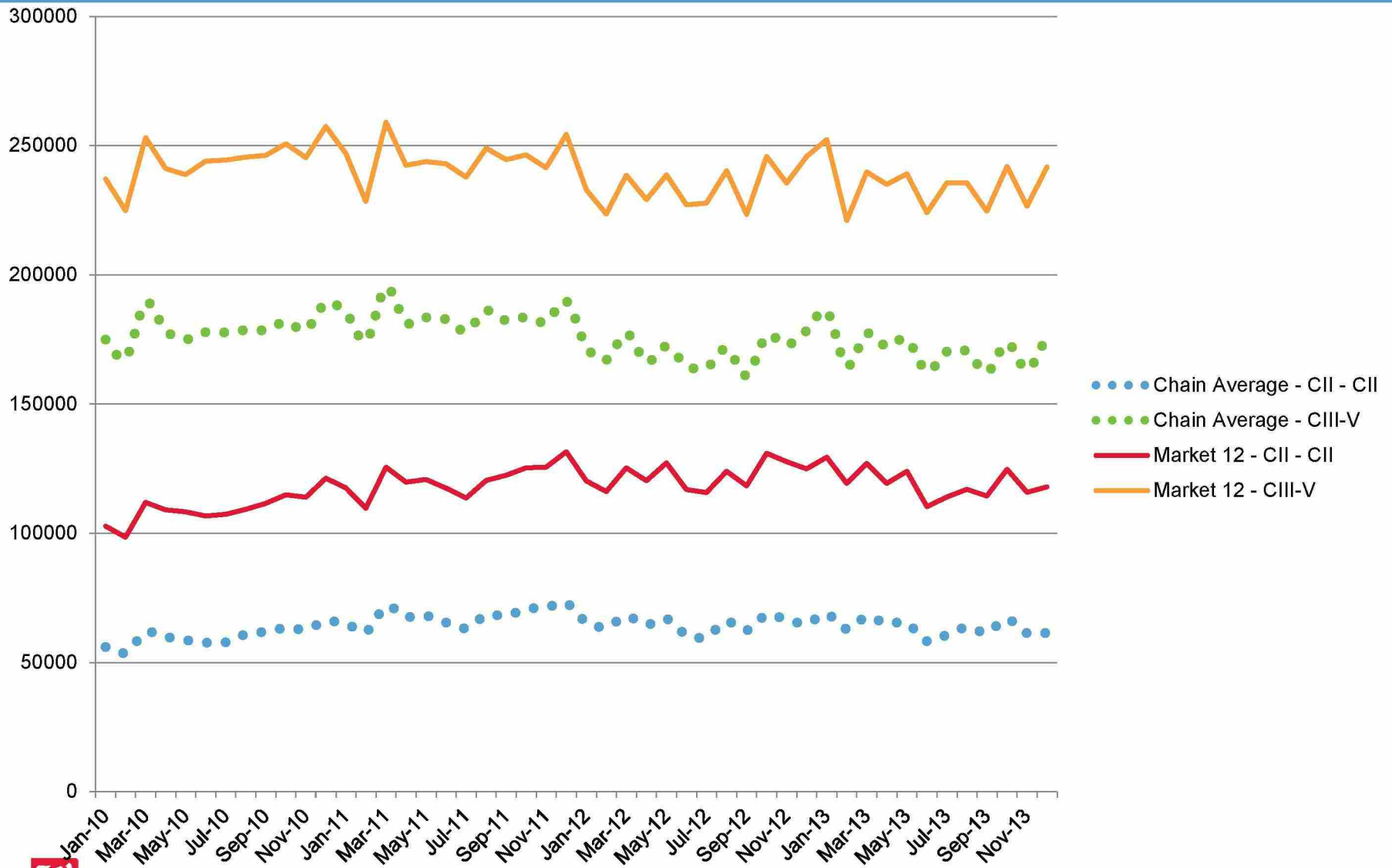
# Market 12: Top 10 Dispensed Controls by Script Count



# Script Volume by Schedule



# Market 12: CII-V Rx Script Volume



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# Moving Forward...

# Rx Integrity Actions

- Education and Training
  - New pain Management CE posted on Rx Integrity website
    - StoreNet > Rx Ops > Rx Integrity> Continuing Education
  - Case studies will be launched
- Ceiling Limits
  - Regularly review and increase ceiling limits as needed
  - Developed tool to increase visibility at store and district level
  - Tool allows stores to order bottles right away if not near their ceiling or directs them to fill out a CSO form
- In-stock Monitoring
  - Team regularly monitors number of stores close to ceilings limits so adjustments can be made, as well as seasonal adjustments
  - Working with Rx Inventory and ABC around better visibility into out of stocks



# What can Leadership do?

- Are stores complacent about controlled substance Out Of Stocks?
- Dig into Patient Complaints around GFD > Are stores taking the easy way out by being out of stock to avoid steps needed to fill a controlled substance prescription?
- Review the ceiling limits tool with your stores. Emphasize on the importance of using ABC PassPort to check in-stock conditions.



# Thank You

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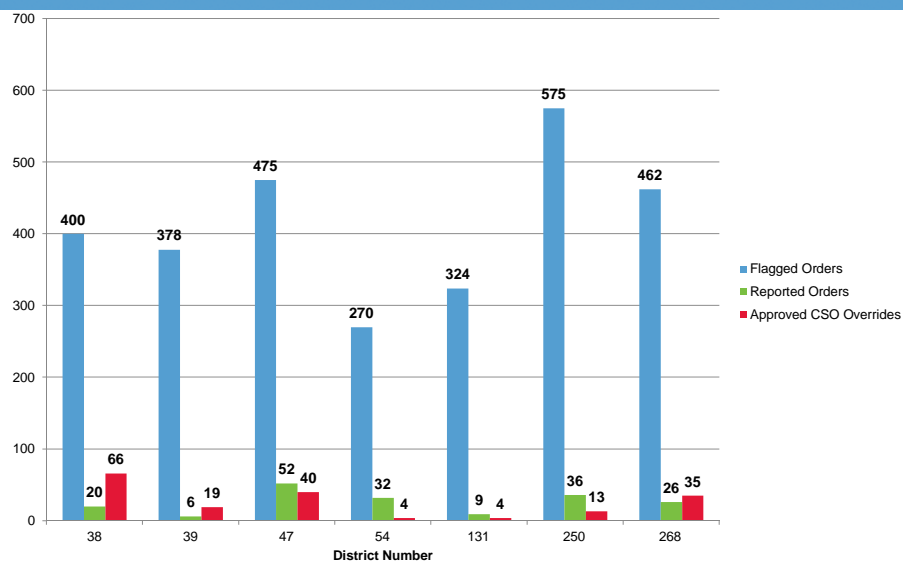
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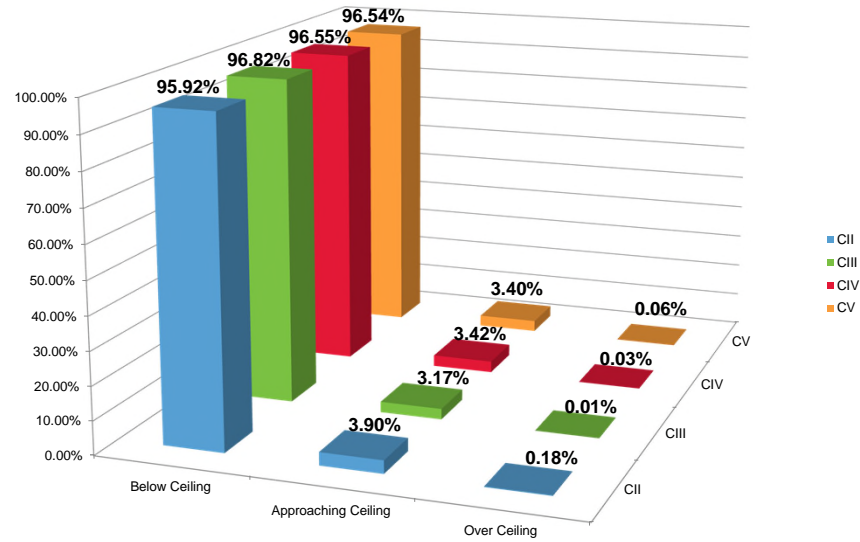
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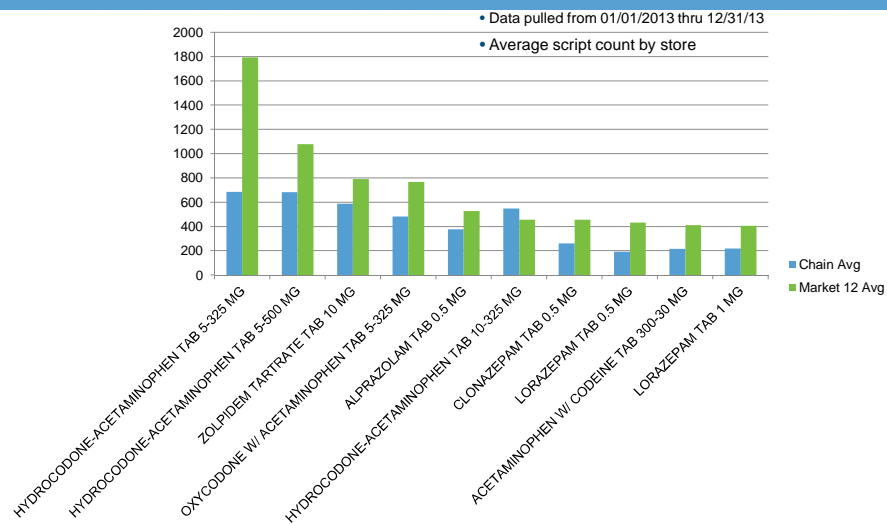
## Market 12: Current Ceiling for All Stores



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## Market 12: Top 10 Dispensed Controls by Script Count



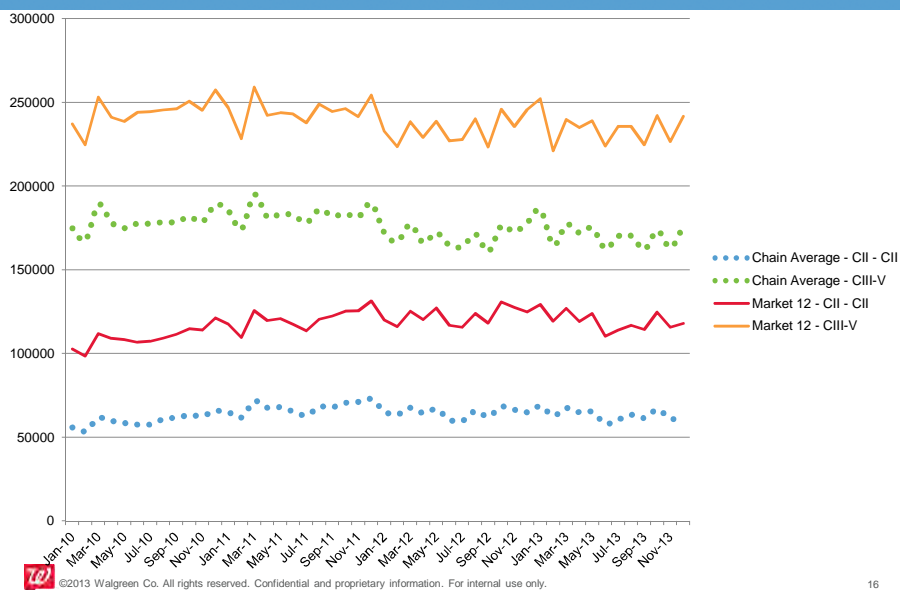
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## Script Volume by Schedule

### Market 12: CII-V Rx Script Volume



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## Moving Forward...

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